

Fwd: CA Low Income Household Water Assistance Program (LIHWAP)

Barbara Stein <barbara.m.stein@gmail.com>

Wed 4/24/2024 5:12 PM

To:Rebecca & Gary Korematsu <rebeccakore@hotmail.com>;Volcanocsd <volcanocsd@volcano.net>

Granted, I am reading this on my phone, but this appears to be funds to apply to accounts that are outstanding? Am I understanding that correctly? If so we need to get these \$\$\$ asap

Barbara Stein
426 Waller Street
San Francisco, CA 94117
302 345 8198

barbara.m.stein@gmail.com

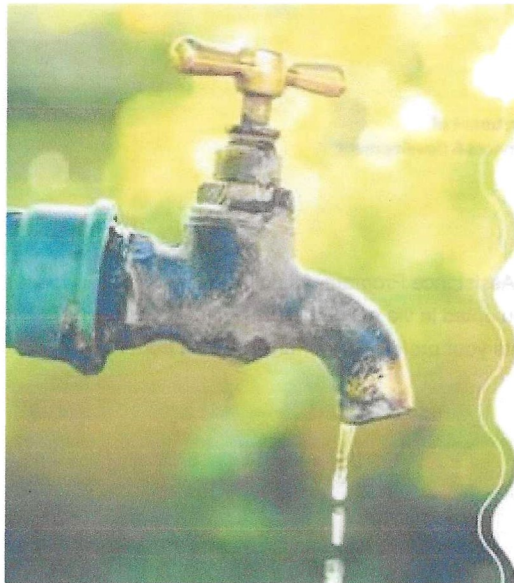
----- Forwarded message -----

From: **CA Low Income Household Water Assistance Program** <info@ca-lihwap.com>

Date: Wed, Apr 24, 2024 at 2:31 PM

Subject: CA Low Income Household Water Assistance Program (LIHWAP)

To: <barbara.m.stein@gmail.com>



CA Low Income Household Water Assistance Program

Hello,

You are receiving this email because you have participated in the California Low Income Household Water Assistance Program (LIHWAP), and you maintain a current Direct Payment Agreement with HORNE.

The LIHWAP customer application period ended on March 31, 2024. The California Department of Community Services and Development (CSD) will utilize remaining water assistance funds to provide a "supplemental payment" to eligible, previously served LIHWAP beneficiaries. We intend to send your utility company a supplemental (credit) payment for eligible, previously served customers if they still receive their drinking water and/or sewer

services from you. Customers do NOT need to apply for the payment. The supplemental payment amount is \$198.23 per customer (each customer receives the same amount). For more information on the supplemental payment, a recording of the supplemental payment Q&A can be viewed here and an FAQ for your customers can be found here: www.csd.ca.gov/LIHWAP/FAQ.

Please accept and apply the supplemental payment as a credit against drinking water and wastewater charges. Should you be unable to apply the funds to an account for any reason, please return the unused funds to HORNE, along with the completed Direct Payment Summary (DPS) within thirty (30) calendar days of receiving these additional benefit payment(s).

Please note, payments can be made to your utility for up to 500 customers per payment. If 500 or more of your customers received a previous LIHWAP benefit, expect multiple payments. You will also need to submit multiple DPS per payment batch.

As LIHWAP will end soon, it is critical that any funds not credited to a customer's account be returned within thirty (30) calendar days, in accordance with the program requirements outlined in the Direct Pay Agreement. When returning any funds not credited to a customer's account, please complete and include the corresponding DPS to reconcile with the returned funds. If you have any questions regarding the DPS process or need a previous DPS report opened, please contact our utility specialist listed below.

Thank you for your continued support of this important program. If you have any questions, please contact our utility specialist Adil Hussain at adil@ca-lihwap.com.

Respectfully,
CA LIHWAP



California Department of
Community Services & Development

Copyright © 2024 CA Low Income Household Water Assistance Program, All rights reserved.

You are receiving this email because you opted in via our [website](#).

Want to change how you receive these emails? You can [update your preferences](#) or [unsubscribe](#) from this list.

Fw: [DDW-Important] - Lead Service Line Inventory - Reminder

volcanocsd@volcano.net <volcanocsd@volcano.net>

Tue 4/30/2024 5:39 PM

To: 'George Barnes' <georgebarnespgcsd@gmail.com>; Nick <nlwsn49@gmail.com>

FYI, this is regarding the workplan for our lead service line inventory. My best guess is that they might help you with developing a workplan? This might be a good help, but it makes more sense for one of you to develop the workplan as I don't have the expertise in this area.

At the meeting, please let the Board know if you followed up on this email or need/want anything from the Board.

Thanks,

Rebecca Korematsu

From: WB-DDW-LSLReports <DDW-LSLReports@Waterboards.ca.gov>

Sent: Tuesday, April 30, 2024 6:54 AM

To: volcanocsd@volcano.net <volcanocsd@volcano.net>

Subject: [DDW-Important] - Lead Service Line Inventory - Reminder

Hello Rebecca Korematsu - CA0300016 - VOLCANO COMMUNITY SERVICE DIST

You're receiving this email because the California Division of Drinking Water (DDW) has not received either a lead service line inventory or an inventory workplan from your water system. This email contains a lot of information, in 5 sections:

1. Lead Service Line Inventory (LSLI) Reminder
2. Do I need to submit an inventory workplan?
3. LSLI Submission Web Portal
4. LSLI Virtual Office Hours – Meet staff and ask questions
5. What to include in a workplan (only if you need to submit one)

You can always contact DDW's LCRR unit at ddw-LSLReports@waterboards.ca.gov if you have any questions.

1. Lead Service Line Inventory Reminder

The US EPA's Lead and Copper Rule Revisions (LCRR) require all California community (CWS) and non-transient non-community (NTNC) water systems to develop and submit a service line material inventory to the Division of Drinking Water (DDW) by **October 16, 2024**. The US EPA will be issuing enforcement action to water systems that do not submit an inventory by this date.

The inventory must include all service lines connecting the water main to the building inlet, regardless of ownership status and intended use. See [DDW Inventory Methods \(Slides 5-7\)](#) for the types of service lines to include.

Each service line must be categorized as one of the following:

- Lead

- Confirm your workplan has been approved if an alternative verification method was used.
- Complete your entire inventory and verify as many unknowns as possible.
- A service line material must be entered on both the System-Owned AND Customer-Owned side for the entire line to be categorized correctly. If the entire service line only has one owner, please repeat the information on both sides.
- Inventories for multiple water systems may be submitted under one account, but please submit **ONE** inventory **PER** water system to avoid incorrect or duplicate records.

After submitting your inventory:

- Inventories cannot be edited once submitted. If you need to change or add information, DO NOT create a new submission—Please contact ddw-lsreports@waterboards.ca.gov with your water system number in the subject line, and we will re-open your submission for editing.
- The LCRR Unit reviews submissions in the general order received. After our review, we will contact you with revision comments or notify you of approval via email.
- Please continue to update your inventory file with any new information you acquire after the submission deadline. You can use this file to submit updated inventories to DDW.

4. LSLI Office Hours with the LCRR Unit

We have virtual office hours weekly on Wednesday from 9am - 10am and Thursday from 2pm - 3pm where you can meet with LCRR Unit staff and ask questions about the LSLI—from workplans and verification methods to using the DDW template and submission portal. We will do our best to assist you.

- [Sign up here for a session.](#)
- Space is limited; If a session is full, please choose a different session.
- If no participants attend within the first 15 minutes of the start time, the session will be closed early.

5. What to include in an inventory workplan (only if applicable).

There is no template for inventory work plans, but they typically include the following as applicable:

- The LCRR requires historical records and other information to be reviewed, and describe how they were used to reduce the number of unknown service lines
- The alternative method(s) the system proposes to use for the remaining unknowns (interpolation, statistical verification, predictive modeling, etc.)
- Number of customer-side service lines that will be physically verified and how the minimum number was calculated
 - If using stratified random sampling, show the strata or groups by decade/lead risk and the number to verify per group. We encourage systems to create a separate bin targeting the WWII-era (1940's).
 - If using interpolation, include how the groups were determined and the percentage of verifications per interpolation tract/development
 - A hybrid approach combining both interpolation and statistical analysis is permitted

RE: CSDA Member Helpline Request

Michael Meyer <michaelm@cda.net>

Wed 5/1/2024 12:38 PM

To: volcanocsd@volcano.net <volcanocsd@volcano.net>

Hello Rebecca,

Thank you for your patience as I was out of the office this past week. Your submission was forwarded to our contracted attorney with a request to inform you of the expected timeline and any additional hours/costs prior to your May 9th meeting. The contracted attorney will reach out to you directly regarding your request.

Michael Meyer

Member Services Specialist

Join us for the 2024 [Special Districts Legislative Days](#)
May 21 – 22, 2024 in Sacramento

California Special Districts Association
1112 I Street, Suite 200
Sacramento, CA 95814
877.924.2732 office
www.cda.net

A Proud California Special Districts Alliance Partner.
California Special Districts Association
Special District Risk Management Authority
CSDA Finance Corporation



From: volcanocsd@volcano.net <volcanocsd@volcano.net>
Sent: Tuesday, April 23, 2024 6:45 PM
To: Michael Meyer <michaelm@cda.net>
Subject: Re: CSDA Member Helpline Request

Hi Michael,

Can we submit our request and get a quote of how much it is going to cost before May 9th meeting so I can get approval at that time?

Thank you,
Rebecca Korematsu

From: Michael Meyer <michaelm@cda.net>
Sent: Friday, April 19, 2024 2:35 PM
To: volcanocsd@volcano.net <volcanocsd@volcano.net>
Subject: Re: CSDA Member Helpline Request

Hello Rebecca,